



Dear Parents & Carers,

Thank you to all of you who took the time at parents’ evenings to complete the Parent & Carer Survey. The Governors value your feedback immensely, as it helps us both recognise what is great about Crossdale and what can be improved.

In total, we received 88 responses so a big thank you!

Please find a summary of the survey results below, along with some comments and response from the school leadership team.

PERCENTAGES	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
My child is happy at Crossdale	67%	32%	0%	0%	1%
My child feels safe at at Crossdale	73%	27%	0%	0%	0%
The school makes sure its pupils are well behaved.	57%	42%	0%	0%	1%
The school cares for the mental health and well-being of my child/children.	59%	39%	0%	0%	2%
The school makes me aware of what my child will learn during the year.	63%	33%	3%	1%	0%
When I have raised concerns with the school they have been dealt with properly.	42%	42%	3%	0%	1%
Crossdale is an inclusive school that promotes equality and celebrates diversity.	56%	40%	1%	0%	3%
The school has high expectations for my child.	47%	42%	7%	0%	5%
My child does well at this school.	43%	57%	0%	0%	0%
The school lets me know how my child is doing.	40%	55%	5%	1%	0%
I know how to support my child's learning at home.	49%	45%	5%	0%	1%
General communication between school and my family is helpful and efficient.	38%	42%	15%	3%	2%
There is a good range of subjects available to my child at this school.	45%	48%	3%	0%	3%
My child can take part in clubs and activities at this school.	38%	45%	7%	3%	7%
The school supports my child’s wider personal development.	38%	52%	5%	0%	6%

Overall, **99%** of respondents would recommend Crossdale to another parent.



Some of the positive comments from the survey:

"Great school and our daughter is really happy... We are so happy and would not hesitate to recommend the school to anyone."

"Communication has got so much better. Thank you."

"The teachers are great and I'm happy to bring my children here."

"Fantastic school."

Areas for Improvement

1) Communication

18% of respondents disagreed or strongly disagreed with general communication between school and my family is helpful & efficient.

Parent & Carer comments in this area:

- *"There have been times when issues haven't been communicated."*
- *"Only method of contact to teachers is through email, which can be difficult at times."*
- *It would be very useful if I could email the class teacher directly."*

Response from the School Leadership Team

Good communication with families is always a priority for us – when families understand what is happening in school and can support their children, we know we achieve the best possible outcomes. Although over 80% of families feel that communication is helpful and efficient, we will review our current procedures to focus on any issues raised. We plan to update our guide for parents over the summer detailing when and how we communicate key information using email, text, app or the website.

We continue to get good feedback about the Crossdale News that was revamped in 2023 – we urge all parents to read this as it provides a good deal of information about what is happening in school.



2) Clubs and activities

10% of respondents disagreed or strongly disagreed that their child can take part in clubs and activities at this school.

There were no parent / carer comments related to this.

Response from the School Leadership Team

We are encouraged that 90% of parents have not highlighted this as a concern. To identify opportunities to improve our clubs and activities, we have included a question on our pupil survey this year asking children to tell us about clubs they would like to do. Mr Pharoah will review these and implement changes to improve participation if possible.

Hopefully you found this summary useful and once again thank you to all that completed the survey.

If you have any further feedback or questions for governors, then please do not hesitate to email me.

Yours Faithfully,

Sara Kingan, Chair of the Governing Body