

Parent FAQs – Crossdale opening to more pupils – 29 May 2020

What should I do if my child or someone else in the house is symptomatic or a confirmed case of Covid-19?

When a child develops symptoms compatible with coronavirus, they should stay at home and self-isolate for 7 days. Their fellow household members should self-isolate for 14 days.

All pupils and their parents will be able to apply to have a test if they display symptoms of coronavirus, and are encouraged to get tested in this scenario. Where the pupil tests negative, they can return to school and the fellow household members can end their self-isolation. Where the pupil tests positive, they should self-isolate for 7 days and the rest of their household should self-isolate for 14 days. Follow the stay at home guidance [click here](#):

[CLICK HERE](#) to apply for a test

[CLICK HERE](#) for NHS advice on symptoms

[CLICK HERE](#) for NHS advice on what to do if you or someone you live with has symptoms of coronavirus

[CLICK HERE](#) for guidance on how long you and your child will need to self-isolate

What are the key symptoms that someone may demonstrate if they have coronavirus?

- **high temperature** – this means you feel hot to touch on your chest or back (you do not need to measure your temperature)
- **new, continuous cough** – this means coughing a lot for more than an hour, or 3 or more coughing episodes in 24 hours (if you usually have a cough, it may be worse than usual)
- **loss or change to your sense of smell or taste** – this means you've noticed you cannot smell or taste anything, or things smell or taste different to normal

[CLICK HERE](#) for NHS advice on symptoms

My child is deemed as clinically vulnerable but not clinically extremely vulnerable. Are they allowed to come to school?

If this applies to you please contact school to discuss – we can discuss the possibility of your child coming to school and any measures we will need to take to reduce risk. This may involve updating health care plans.

My child is deemed as clinically extremely vulnerable. Are they allowed to come to school?

Children who have been classed as clinically extremely vulnerable due to pre-existing medical conditions are advised to shield. Clinically extremely vulnerable children are not expected to be attending school and should continue to be supported at home as much as possible.

If my child becomes ill with symptoms of coronavirus while they are at school, what will happen?

If your child becomes ill with symptoms of coronavirus while they are at school, we will move him / her to a separate area we have set up that has its own toilet and access. We will contact you, asking you to collect your child immediately. In the meantime, we will try to keep your child comfortable and reassured. The staff member caring for your child will be wearing PPE.

We will strongly encourage you to have your child tested asap and to follow the 7-day self-isolation guidance whilst awaiting the results of the test.

[CLICK HERE](#) to apply for a test

[CLICK HERE](#) for guidance on how long you and your child will need to self- isolate

If a pupil in my child's bubble becomes ill with symptoms of coronavirus while they are at school, what will happen?

We will inform the whole bubble that a pupil is self-isolating with coronavirus symptoms – we will not state the child's name.

Government advice is that the children and staff can continue to come to school unless a positive test is confirmed within their bubble.

When, and if, the initial symptomatic person has a test result, the positive or negative outcome will be anonymously shared with rest of bubble.

If a pupil in my child's bubble becomes ill with a confirmed case of Covid-19, what will happen?

Where the pupil (or staff member) tests positive, the rest of their bubble within school will be sent home and advised to self-isolate for 14 days. The other household members of that bubble do not need to self-isolate unless the pupil they live with subsequently develops symptoms.

We would urge all parents to have their child tested in this instance.

[CLICK HERE](#) to apply for a test

[CLICK HERE](#) for guidance on how long you and your child will need to self- isolate

Can my child bring hand sanitiser into school?

Yes, but it must be kept in the tray on the child's desk, not shared and can only be used when instructed and supervised by an adult. Please ensure your child understands this before sending them to school with sanitiser.

Will my child still receive personal care?

Where care arrangements are in place for a child, the use of PPE is continued if it is already part of the care arrangement. Where it is not typically part of the care arrangement the use of PPE will be considered and used where necessary – we will inform parents of any arrangements made to allow time to share information (through social stories/other) before encountering it within school.

Can my child bring in their water bottle?

All Children **should** bring in their own named water bottle which will be sent home and cleaned every night. The water bottles will be kept on your child's desk so they can access it throughout the day.

Children who are usually school dinners should also bring a water bottle to school every day as all usual plastic cups will be removed from classrooms.

Where will my child put all their things when they come into school?

We are encouraging pupils to bring only essential items into school.

- All children will have a tray in their classroom to store their stationary, books and learning materials – please tell your child to only use his / her own tray and learning resources.
- While the weather is so nice, please do not send in any unnecessary coats or fleeces. However, if you do need to send in a coat, our shared cloakrooms will have sufficient space given the reduced number of children in school.

Will school meals still be provided?

Children can continue to book a meal or bring a packed lunch, as before school closed to most pupils.

What happens if I need to come to the school office or speak with a teacher or member of the SLT?

The school office will be closed to face to face visitors. To speak to the school office please call **0115 9748088** and we will support you with any queries. If you need to speak with your class teacher or a member of the SLT, please contact them over their class email addresses or leave a message with the school office and they will call you back as soon as possible.

How can I help my child understand that school will be different when they come back?

Over the coming week we will be blogging some helpful tips which will help you to prepare your child to come back to school.

What are the best ways to travel to school during this time?

Parents and pupils are encouraged to walk or cycle to school where possible, where public transport is needed, please follow the government guidance on social distancing and hygiene.

Will I still get home learning support from the teachers in school?

Teachers will be providing home learning tasks as usual. They will blog their learning mat and writing tasks weekly along with any resources you may need. Doodlemaths, MyMaths and Reading Eggs will also continue to be used to support home learning.

Please use your usual contact email for your class teacher if you have any questions or would like further support. However, please appreciate that all our teachers will be back teaching in class full time so may not respond to any questions you have as promptly as they have been. They will endeavour to respond within 72 hours.

What will school do to promote good hygiene?

Our [Rainbow Rules](#) focus on all aspects of hygiene linked to coronavirus – teachers will start each day by talking about them. Please talk to your child at home about using the Rainbow Rules

Are adults (staff and parents) who have been classed as clinically extremely vulnerable allowed to come to school?

Adults who have been classed as clinically extremely vulnerable due to pre-existing medical conditions are advised to shield. Clinically extremely vulnerable adults are not expected to be attending school.

How will school help my child know the rules around COVID specific control measures?

In line with the guidance offered by the DFE, we have updated our Behaviour Policy to include '[Rainbow Rules](#) for Staying Safe' Please talk to your children about these rules before they come back to school. Each classroom has a display showing the Rainbow Rules and they will be revisited with the children daily.

It is very important that you talk to your child about the importance of these rules in helping reduce the spread of coronavirus.

What do I do if my child is going to be late?

Please don't be late! This will undermine our efforts to maintain 'bubbles'. However, if you are late please report to the office.

What will happen if my child needs comforting at school?

We care about all our pupils and, as teachers, it is natural instinct for us to want to comfort your child if they are hurt or upset. We will do our best to comfort a child whilst maintaining safety measures for pupils and staff where at all possible.

As part of our curriculum upon reopening, we will be doing lots of work with the children about the changes around them and their own feelings. We are hoping that by openly exploring these challenging issues with them, it will help them feel at ease.

If my child's usual class teacher is not in school, who will be teaching them?

We are sure you understand that staffing will look slightly different to normal during this time. However, one of the nice things about being a small school is that all our children know all our staff and vice versa.

What is the school's behaviour policy with regard to coronavirus?

As a school we always endeavour to work with parents on any behaviour issues. This typically results in fantastic behaviour from our children – we often get compliments from visitors, including during our recent OFSTED inspection.

However, during these unprecedented times we feel it is important to be very clear about how we intend to keep children safe as we open the school to more children.

As a school we will:

- Explicitly teach and remind children about our new rules.
- Continue to use a consistent approach to behaviour (rewards and sanctions) throughout school using our traffic light system and stamp charts.
- Contact parents for discussion if children are not behaving safely.
- As a last resort, consider sending children home if their behaviour is:
 - deemed unsafe to themselves or others
 - deliberate and persistent
 - increases the risk of the spread of coronavirus

We ask parents to:

- Adhere to government guidance on social distancing and support our efforts to create a safe environment.
- Talk to their children regularly about the Rainbow Rules at home.
- Be available to come into school to discuss their child's behaviour if we think that further reminders about the importance of staying safe are needed.
- Treat any incidents whereby their child is deliberately making it less safe for anyone else in school extremely seriously (for instance, spitting or coughing on another person intentionally) and understand that if this continues the child may have to go home.